

Tomislav Sablić

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Professional summary

With my extensive experience in Atlassian tools, software development, and Agile methodologies, I focus on helping organizations achieve digital transformation. I excel in optimizing Atlassian solutions, leading IT projects, and ensuring processes meet ISO and ITIL standards. My goal is to enhance operational efficiency and support team collaboration.

Education

Master of information technology management (mag.inf.) | VERN University Zagreb

2019 – 2022

Bachelor of Engineering in IT technologies (bacc.ing.techn.inf) | University of applied sciences Velika Gorica

2014 – 2018

Skills

- **Web Development:** HTML, CSS, JavaScript
- **Microsoft:** .NET C#, T-SQL, IIS
- **Scripting:** Groovy, Python
- **Atlassian Tools:** Jira, Jira Service Management, Confluence, Bitbucket, ScriptRunner, EazyBI, Asset management
- **Standards:** ISO 27001, ISO 20000, ITIL
- **Methodologies:** Agile/Scrum, Project Management

Experience

SOLUTION D.O.O. | FULL-TIME

July 2023 – Present

Owner

Solution is a specialized consultancy firm focused on the Atlassian products, custom .NET development, and Agile project management. We deliver innovative, tailored solutions that enhance efficiency and drive success for our clients across various industries.

KING ICT D.O.O. | FULL-TIME

January 2020 – July 2023

IT Solutions Implementation Manager

- Administered ALM systems (Microsoft TFS, Atlassian suite) ensuring security compliance, licensing, and integrity.
- Led internal IT projects aligning with strategic goals.
- Conducted ISO 27001 and ISO 20000 audits for compliance.
- Translated user insights into functional and technical specifications.
- Customized Jira, Confluence, and Jira Service Management for business needs.
- Integrated applications and plugins to enhance system functionality.
- Provided ongoing support for internal applications.
- Facilitated system upgrades with minimal disruption.
- Managed service tickets for swift issue resolution.

January 2017 – January 2020

Scrum Master

Managing and coaching 3 teams of 6 to 12 people and a small team based in North Macedonia. Providing support with planning iterations, removing impediments and facilitating Scrum ceremonies. Participating in creating or optimizing processes in organization or team.

June 2016 – January 2017

Software Developer / Scrum Master

Transition role that included development for Croatian Waters and leading the Ministry of Education project team. Also:

- Participated in organization guilds.
- Maintained Change Conference website.
- Managed Croatian Railways' online ticketing site.
- Set up CI/CD with Microsoft Team Foundation Server.

October 2015 – Jun 2016

Software Developer

Working on enterprise systems for Croatian Waters and Croatian chamber of economy. Maintaining web site for Paying Agency for Agriculture, Fisheries and Rural Development (PAAFRD).

Technologies: .NET Web forms, MVC, WebApi, Angular, MSSQL

MOJ TELEKOM D.O.O. | FULL-TIME

April 2015 – September 2015

Software Developer

Worked on project called "Prometna Učilica". It's a project funded by the Ministry of interior, and its goal is to motivate children to learn about traffic regulations, and how to behave in traffic.

Technologies: Orchard CMS , NHibernate ORM , HTML , CSS, Javascript(jQuery) and KnockoutJS.

Languages

| | UNDERSTANDING | SPEAKING | WRITING |
|----------|---------------|----------|---------|
| ENGLISH | C1 | C1 | C1 |
| CROATIAN | C2 | C2 | C2 |

Levels: A1 and A2: basic user; B1 and B2: independent user; C1 and C2: proficient user

Certificates

| Microsoft | Atlassian |
|---|---|
| <ul style="list-style-type: none"> ● Microsoft Specialist: Programming in HTML5 with JavaScript and CSS3 ● Microsoft Certified Professional: Microsoft Certified Professional ● MCSD: App Builder (Charter)* ● MCSA: Web Applications (Charter)* ● MCSA: SQL 2016 Database Development | <ul style="list-style-type: none"> ● Atlassian Certified Jira Administrator for Data Center ● Atlassian Certified in Managing Jira Projects for Cloud ● Atlassian Pro Skills Badge: Confluence Space Administration ● Atlassian Certified in Cloud Organization Admin ● Atlassian Certified Expert Emeritus ● Atlassian Pro Skills Badge: Confluence Space Administration (APB-CSA) |
| Device 42 | Other |

| | |
|---|---|
| <ul style="list-style-type: none"> ● Device42 Technical Associate Certified ● Device42 Technical Advanced Certified ● Device42 Technical Sales Certified | <ul style="list-style-type: none"> ● ITIL® Foundation Certificate in IT Service Management, ITIL 4 Edition, Axelos/PeopleCert ● Scrum master accredited certification, International Scrum Institute ● ISO/IEC 20000-1:2018 Internal auditor, Bureau Veritas ● ISO/IEC 27001:2013 Internal auditor, Bureau Veritas ● Foundations of Project Management, Google |
|---|---|

Atlassian accreditations

- Product Development Sales Accreditation
- IT Service Management Sales Accreditation
- IT Service Management Technical Delivery Accreditation
- Product Development Technical Delivery Accreditation
- Cloud Sales Professional
- Cloud Migration Sales Accreditation
- Agile at Scale Sales Accreditation

Additional information

- Drivers license: B category
- Relocation: To consider
- Preferable employment: B2B, Full-time